

# **EHC GLOBAL**

## **Accessible Web Site Content**

Our web site offers an interactive catalogue that is not yet WCAG 2.0 Level AA compliant. Please contact us if you are interested in receiving catalogue information.

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# Home

## **SafeRail™**

Passenger Safety: Priority  
Permanent Handrail Safety Solutions.

## **BrandRail™**

Brand Impact: Phenomenal  
Permanent Handrail Branding Solutions.

## **NT3000™**

Diverse Solutions: Unrivaled  
Thermoplastic Urethane Handrails.

## **AMRail™**

Passenger Health: Guarded  
Antimicrobial Handrail Protection.

## **ADRail™**

Brand Recall: Outstanding  
Dynamic Handrail Signage.

## **RiteLine™ Rollers**

Engineered Compounds: Proprietary  
Pick your choice of tread material to overcome any challenge with optimum balance between performance and durability!

## **D-Flector™**

Passenger Proximity: Identified  
Quick Installation & Easy Maintenance Safety Brushes.

## **TuffFlex™**

Structural Integrity: Unsurpassed  
Rubber Handrails Geared Toward Strength.

## **QuickSplice™**

Customer Savings: Guaranteed  
Fully Insured & Certified Technicians.

## **Engineered For Reliability**

Since 1977, EHC Global has been creating products that are a reflection of excellence. We take great strides to set examples in sustainability. Ask us about recycling options.

## **Lift Industry**

Manufacturing handrail signage, roller guides, polyurethane rollers, handrails, safety brushes and more...

**Other Industries**

Flexible and versatile engineered polymers for a wide range of industries. Customization options for polyurethane rollers...

**Innovative Services**

Field support and service including handrail splicing, installation and removal of both vertical lift systems and dynamic handrail signage...

**ONLINE CATALOGUE**

Find elevator and escalator rollers, safety brushes, handrails and more...

Get to know our products. Explore.

*Need More Information?* Email: [info@ehc-global.com](mailto:info@ehc-global.com)

# Company

## Corporate Overview

Launched in 1977, EHC is a privately owned Canadian company with more than 20 distribution locations around the world.

EHC's Head Office in Canada developed the world's first recyclable escalator handrail that features built-in antimicrobial properties and the ability to display custom graphics.

At our Engineered Polymer division in China, EHC develops custom urethane products for many industries including automotive.

Growth in the scrap metal industry has spawned an increased demand for radiation detection equipment. EHC has partnered with RadComm, a world leader in detection equipment to manufacture and market in Asia.

To meet customer production and lead-time objectives, EHC relies on its world class Enterprise Resource Planning (ERP) system. EHC's ERP system increases efficiency and improves service through controlled and accurate planning.

Our commitment to escalator safety and engineering excellence led to the development of D-Flector escalator safety brushes, a gentle reminder to passengers to avoid dangerous side-step entrapments.

EHC manufacturing facilities are ISO9001 and ISO14001 certified.

For more information about EHC, contact: [info@ehc-global.com](mailto:info@ehc-global.com)

## Mission Statement

Our enterprise, EHC GLOBAL, has identified its prime reason to exist as:

- Generating prosperity for all: customers, owners and shareholders, employees, suppliers, and the (global) community
- Living its deep-rooted passion for creating products and delivering service that are a reflection of excellence
- Providing gainful, meaningful, and satisfying employment for all staff
- Helping provide opportunities for those associated with us to pursue their self-betterment and their aspirations
- Contributing towards making our world a better place

## Principles & Values

The Principles & Values define our commitment and our actions in our day-to-day work.

As a company in competitive markets, we offer products for a variety of industries. We strive to achieve the greatest possible returns by designing, building, and marketing products and services that are safe, environmentally responsible and that help improve standards of living for everyone. All EHC employees

are expected to comply with the laws of the country in which they work and have the utmost respect for human rights. We expect every one of our employees to work towards these goals.

## **INTEGRITY**

We believe in the principles of honesty, trust, and good conscience as we grow and carry on our business.

In practice we strive:

- For honesty, integrity, and sincerity in all our actions and practices
- To obey the laws and regulations of each country in which EHC operates

## **OPENNESS OF COMMUNICATION**

We aim to be truthful in our communication and not to intentionally mislead each other or our external contacts.

In practice we strive to:

- Encourage the communication of constructive opinions and ideas from all employees
- Be open and straightforward in sharing information limited only by legal and competitive constraints
- Have the courage to acknowledge our mistakes

## **INNOVATION**

We are willing to explore new opportunities in unknown territories and to seek innovative solutions to challenges.

In practice we strive to:

- Proactively seek change, growth, continuous improvement, and development in new and existing areas
- Create innovative products and services to benefit our customers, and optimize the financial well-being or brand image of the corporation
- For the organization and all of its employees to have a dynamic and innovative approach to business
- To encourage our entrepreneurial culture

## **PROFITABILITY**

We have a duty to achieve and maintain high returns for shareowners, employees, and all of our stakeholders.

In practice we strive to:

- Make a sound profit so that funds are available to see us through difficult times, pay competitive wages, develop new products and services, pay for inevitable mistakes, and purchase necessary new equipment

## **CUSTOMER SATISFACTION**

Our growth and sustainability as a company relies on customer satisfaction, building long-term relationships with customers through superior service and quality;

In practice we strive to:

- Apply our skills and resources to achieving customer satisfaction
- Anticipate and meet our customers' needs, aiming to exceed their expectations whenever possible
- Deliver what we promise and not promise what we cannot deliver

## **FAIRNESS & EQUALITY**

We work together to build and maintain a work environment that is respectful and protects each other's dignity, independence, and freedom from discrimination or harassment.

In practice we strive to:

- Provide all employees with competitive terms of employment
- Treat each other with respect and dignity, while providing feedback to each other in a positive and constructive manner
- Create good working conditions and provide EHC employees with the resources they need to grow professionally and to increase their knowledge in every aspect of their job

## **EXCELLENCE**

The nature of our business and increasing global competitiveness demands excellence. This means superior knowledge and constant diligence in matters of service, quality, and health and safety.

In practice we strive to:

- Create an environment in which employees give each other mutual support and respect for values, and practice team work
- Expand our knowledge, skills, and experience; to learn new things by doing, and to be ready for change
- Take pride in achieving and maintaining a high level of quality through our planning and goal setting
- Continuously improve our products and services, working in harmony together

These Business Principles are fundamental to the conduct of our business. Everyone within EHC is responsible for practicing these Business Principles. All corporate decisions will be guided by these Business Principles.

## **Job Opportunities**

EHC Global considers our employees to be our competitive advantage.

If you are innovative, pride yourself with achieving excellence and want the personal satisfaction of working for a company which has a global presence, send us your résumé and we will keep it on file for future openings.

Contact Human Resources:

Canada Office: [hr@ehc-global.com](mailto:hr@ehc-global.com)

Germany Office: [personalabteilungCR@ehc-global.com](mailto:personalabteilungCR@ehc-global.com)

China Office: [resumesh@ehc-global.com](mailto:resumesh@ehc-global.com)

# Products

## Lift Industry

### *Permanent Handrail Signage*

#### **SafeRail™**

##### Handrail Safety Solutions

SafeRail handrails offer permanent safety signage solutions. Customers can select safety brands from a wide variety of preconfigured safety designs and messages, or design their own to meet local code requirements. Whether applied to EHC's black antimicrobial handrails or custom colour choices, SafeRail is sure to encourage safe and responsible escalator use.

##### Engineered For Performance

Our innovative printing technology allows for full colour graphics and high resolution, while our processing techniques permanently bond safety messages to NT handrails.

70% of people said they would hold the handrail if they knew it was antimicrobial. Tell them with SafeRail.

#### **BrandRail™**

##### Handrail Branding Solutions

EHC is the world leader in custom escalator handrails. Our BrandRail handrails offer a permanent branding solution for logos, messages or decorative graphics.

##### Point-Of-Sale

Customers now have the ability to strategically target high traffic locations and put their brand into the hands of millions - permanently! Our innovative printing technology allows for full colour graphics, while our processing techniques permanently bond brands to NT handrails.

#### **MotionRail™**

##### Handrail Safety Solutions

EHC is the world leader in custom escalator handrails. Our MotionRail handrails offer customers comfort in providing helpful motion indicators to alert passengers, young and elderly, of the speed and direction of travel - ensuring safe escalator entry and exiting.

MotionRail handrails offer customers comfort in providing helpful motion indicators to alert passengers, young and elderly, of the speed and direction of travel - ensuring safe escalator entry and exiting.

#### Shapes & Sizes

Customers can select indicators from a wide variety of preconfigured shapes and symbols, or design and submit their own.

#### *Dynamic Handrail Signage*

### **DecoRail™**

EHC Global is the world's largest escalator handrail manufacturer and the only manufacturer that specializes in custom colours and designs. Using modern colour combinations or textured patterns can add a sophisticated touch to highlight surrounding architecture. DecoRail is a specialty film that can be installed in less than two hours by a qualified EHC technician.

#### Seasonal Decor

DecoRail offers the freedom to change the appearance of your escalators as often as you want without having to commit to one handrail colour. Use DecoRail to promote a special event, an upcoming holiday or change it with each season.

### **ADRail™**

Imagine your company's message in the hands of millions of consumers - in full, brilliant colour.

#### Where There's Traffic, There's ADRail

ADRail is a popular advertising medium in shopping malls, hotels, sports arenas, transit station and airports. When given an option, 80% of the public use escalators opposed to stairways, with an average duration of 30 seconds in transit. Studies have shown an impressive 54% of escalator passengers recalled the brand name advertised on ADRail.

### **Roller Guides**

EHC's Roller Guides are designed for strength and durability. Only high quality components are used during assembly to ensure longevity and ease of adjustment in the field.

Our guides are designed using high-grade polyurethane rollers which are made available in a wide range of hardnesses to provide the optimum balance between ride quality and durability.

### **Polyurethane Rollers**

EHC manufactures hundreds of roller designs for a wide range of industry applications.

RiteLine™ rollers are manufactured using high-grade materials and are made available in your choice of polyurethane tread material to provide optimum balance between performance and durability.

UltraTred™ - Suitable for extreme applications  
DuroTred™ - Suitable for heavy load applications  
TruTred™ - Suitable for a wide range of general purpose applications  
SofTred™ - Engineered to provide the comfort and vibration resistance of rubber

PyroGuard™

PyroGuard technology has been developed to enable our roller tread material to exceed the requirements of the UL 94 V-0 fire resistance rating.

With our customization options, non-standard product requests are possible. See Custom Rollers...

*Escalator Handrails*

### **NT3000™**

Thermoplastic urethane handrails provide diverse solutions for all of your custom requirements.

World's Most Popular Escalator Handrail

NT3000 combines unique aesthetics, durability and ease of installation while being kind to the environment.

Easy to clean - no harsh solvents required  
Superior vandalism resistance  
Recyclable

### **AMRail™**

Give passengers a sense of comfort knowing the handrails they hold are cleaner because they inhibit the growth of bacteria. Escalator handrails are often listed among the top surfaces where the public is directly exposed to germs and other harmful bacteria.

70% of consumers stated they would be more likely to hold a handrail that was antimicrobial. EHC has specially selected an antimicrobial additive that is safe, effective and permanent for the life of the handrail. AMRail not only defends passengers, it prevents the accelerated growth of bacteria that can cause product deterioration.

Stop the spread of germs and bacteria: specify AMRail handrails on all of your escalators and moving walks.

### **ColourRail™**

EHC is proud to be the only handrail manufacturer that offers an unlimited selection of custom colour handrail options. ColourRail is easy to clean and stays vibrant & glossy for the life of the handrail.

Custom Colours

Consider matching your new handrails with your surroundings, or to make the escalator and environment more appealing. More than ever, building owners are pushing the limits beyond black handrails and realizing the endless possibilities. Getting a custom colour handrail is as simple as sending EHC a colour swatch or Pantone or RAL number. Once we receive your desired colour, we will send you a thermoplastic urethane chip for approval.

## **TufFlex™**

TufFlex handrails are constructed and designed for any application or environment.

### **Durable & Ozone Resistant**

TufFlex withstands environmental exposure without cracking, and has an exceptionally high resistance to ozone. It's flexible enough to bend through the most extreme drive systems, yet durable enough to endure the constant pressure of drive rollers.

## **Safety Brushes**

Our flexible brush allows for quick installation and easy maintenance.

EHC's D-Flector™ brush has been designed to stringent quality and safety specifications and is suited to a wide range of escalators and moving walks, meeting global escalator safety code requirements. D-Flector installs in less than half the time of other deflector devices because of its revolutionary, flexible brush spine. This flexible spine also allows for easy removal for regular maintenance of the escalator.

## **Other Industries**

### **Custom Rollers**

EHC offers a wide selection of polyurethane rollers for virtually any application. Work directly with our specialists to design or reproduce a roller that is specific to your needs and code requirements. One size does not fit all.

Ask us about custom rollers.

### **Industrial Applications**

EHC produces rollers for chain manufacturers, beverage companies, automotive parts manufacturers, forklift manufacturers and service companies.

### **Engineered Polymers**

EHC continues to expand in the development of other polyurethane products for various industries requiring optimum balance between durability and performance. Longevity and dimensional stability are fundamental features of our EP products that ensure reliability in operation.

# Services

## Innovative Services

EHC can field splice one handrail in less than 5 hours, two in less than 8!

Our Service Experts will provide you with the highest level of handrail support and service, saving you downtime and money.

### *Repetition Is Key*

Our Service Technicians undergo extensive splice and handrail repair training. They only service escalator handrails, having an average of 10 years' experience or 5000 splices. The splice is the weakest point on any handrail - trust only EHC Certified Technicians to perform all of your field splices.

For new construction projects, it may be difficult to accurately determine the length of the handrail needed - the best solution is to overestimate the length and have the handrail spliced to fit at the jobsite. Field splicing can be especially difficult for maintenance companies if they only maintain a few escalators. Rely on EHC to perform field splicing allowing mechanics to focus on other projects.

### *Cost Savings*

- Eliminates disassembling and reassembling processes
- Significantly reduces labour hours and downtime required to change handrails
- Includes costs for splice kits, end preparations and mould equipment shipping

## NT Handrails - Splicing Advantages

Cutting edge procedures developed by EHC Global save you time & money. NT handrails have an invisible factory finish that stays glossy.

### Shipping

- No dangerous goods - no solvents or adhesives
- Equipment is lighter, easily portable
- Less tooling required

### Clean Environment

- No dust or debris
- No scrap or handrail waste
- No strong odours
- Technicians hands & clothes stay clean

## **Save Time**

- NT cure times - 33% Faster
- No buffing required - save 20 minutes per escalator handrail
- Virtually no clean up required

## **Dynamic Handrail Signage**

### *Installation & Removal*

EHC or an Authorized Distributor can install custom graphics onto escalator handrails in less than 2 hours.

### *Patented Application Process*

Our Applicator can quickly turn your escalator handrails into moving works of art.

## **Escalator | Elevator | Moving Walk**

### *Installation & Removal*

Engineering & Modernization Solutions For Vertical Transportation

EHC offers direction and execution of escalator, moving walk and elevator installations as well as engineering support for maintenance, special repairs, modernization and mechanical upgrades to meet global safety standards. Currently, these services are limited to select areas throughout Europe - please contact our experts for more details.

Visit our Regional website: [es-pt.ehc-global.com](http://es-pt.ehc-global.com)

# Downloads

## Catalogue

[Letter Size](#)   [A4](#)

## Maintenance Guides

[Handrail Storage](#)

[NT Handrails - Cleaning Instructions](#)

[TufFlex Handrails - Cleaning Instructions](#)

[Handrail Coiling Instructions](#)

[D-Flector Care & Maintenance](#)

[D-Flector Field Survey Forms](#)

## Order Forms

[Handrail Order Form](#)

[Handrail Measuring Instructions - Length](#)

[Handrail Measuring Instructions - Width](#)

## Specifications

### BrandRail / SafeRail / MotionRail:

[Permanent Handrail Graphics - Specifications](#)

### ADRail / DecoRail:

[Dynamic Handrail Graphics - Specifications](#)

For technical documentation such as procedures or MSDS forms, please [contact](#) your EHC representative.

## **Fact Sheets**

### **RiteLine Products:**

[Polyurethane Rollers](#)

[Roller Guides](#)

### **Escalator Handrails:**

[NT3000](#)

[AMRail](#)

[ColourRail](#)

[TufFlex](#)

### **Escalator Safety Devices:**

[D-Flector Safety Brushes](#)

### **Permanent Handrail Signage:**

[BrandRail](#)

[SafeRail](#)

[MotionRail](#)

### **Dynamic Handrail Signage:**

[ADRail](#)

[DecoRail](#)

### **Handrail Installation & Service:**

[QuickSplice](#)

[Cleaner & Polish](#)

[Service Equipment & Training](#)

### **Troubleshooting**

[Handrail Troubleshooting Guide](#)

# Projects

Our products are installed on escalators and elevators all over the world. Below are some of our signature projects.

## ADRail™ | Escalator Handrail Advertising

CITY / COUNTRY	LOCATION	CUSTOMER
Hong Kong, China	Causeway Bay MTR	DHL
Chicago, USA	O'Hare Airport	Hilton
London, England	Heathrow Airport	Bank Of Scotland
Istanbul, Turkey	Various Malls	HSBC
Paris, France	Various Malls	SFR
London, England	O2 Arena	BMW
New York, USA	Javits Center	Starbucks
Toronto, Canada	Metro Toronto Convention Centre	Nissan
Tel Aviv, Israel	Ben Gurion International Airport	Samsung
Montreal, Canada	Transit	STM
Madrid, Spain	Atocha Station	Samsung
Toronto, Canada	Sheraton Centre	Turkish Airlines
Pittsburgh, USA	Transit	Consol Energy
New York, USA	NYC Auto Show	Land Rover

## ColourRail™ | Custom Colour Matched Handrails

CITY / COUNTRY	LOCATION	COLOUR
Chengdu, China	Chicony Plaza	White
Toronto, Canada	Sheraton Centre	Leather (Brown)
New York, USA	Uniqlo	Uniqlo™ Red
Tokyo, Japan	Narita Airport	Blue
Chapel Hill, USA	Kenan Memorial Stadium	Tar Heels™ Blue
New York, USA	Fairway Market @ Kips Bay Plaza	Green

## **D-Flector™ | Escalator Safety Brushes**

CITY / COUNTRY	LOCATION
Atlanta, USA	CNN
Calgary, Canada	Airport
Toronto, Canada	CN Tower
Baltimore, USA	Convention Centre
Los Angeles, USA	Fox Plaza
New York City, USA	Amtrak
Toronto, Canada	BCE Place
San Jose, USA	Airport
Anaheim, USA	Disneyland Hotel
Dallas, USA	Airport
Atlantic City, USA	Harrah's
Munich, Germany	Airport
Brussels, Belgium	Airport
Zurich, Switzerland	Airport
Hamburg, Germany	Transit
Frankfurt, Germany	Transit
Shenzhen, China	Transit
New Delhi, India	Transit
Bangalore, India	Transit
Chennai, India	Transit
Singapore, Singapore	Transit
Shenzhen, China	MixC Plaza

# Contact

## Sales Offices

COUNTRY	PHONE	EMAIL
China	+86 21 6915 3031	er-sales@ehc-global.com
Germany	+49 2401 916 011	cr-sales@ehc-global.com
UK	+44 1795 522 762	David.Ball@ehc-global.com
Slovakia	+421 905 967 320	Samuel.Jansik@ehc-global.com
Mexico	+52 55 5574 9449	Gustavo.Almada@ehc-global.com
Canada	+1 905 432 3200	wr-sales@ehc-global.com
Barbados	+1 246 436 7024	wr-sales@ehc-global.com
USA	+1 905 432 3200	wr-sales@ehc-global.com
Brazil	+55 43 3154 9797	br-sales@ehc-global.com
France	+33 6 64 79 36 94	Sebastien.Heijn@ehc-global.com
Spain	+34 955 63 09 36	es-pt-sales@ehc-global.com

## Manufacturing

Canada  
North, South & Central America  
+1 905 432 3200  
1287 Boundary Road, Oshawa, ON L1J 6Z7

Germany  
Europe, Middle East & Africa  
+49 2401 916 011  
Peter-Debye-Strasse 1, Baesweiler 52499

China  
Asia Pacific  
+86 21 6915 3231  
215 Ma Lu Industrial Park, No. 58 Chenbao Road, Ma Lu County, Jiading, Shanghai

## Distributors

COMPANY	TERRITORY	WEBSITE / CONTACT
Lift Material Australia Pty Ltd.	Australia	<a href="http://www.liftmaterial.com">www.liftmaterial.com</a>
H&W Montage GmbH	Austria	<a href="http://www.huw.at">www.huw.at</a>
Rolling Media	Brazil	<a href="http://www.rollingmedia.com.br">www.rollingmedia.com.br</a>
Time2Ad	Canada	<a href="http://www.time2ad.com">www.time2ad.com</a>
Energomasimex	Czech Republic	<a href="http://www.energomasimex.cz">www.energomasimex.cz</a>
Northern Escalator Installations	England	<a href="http://www.northerninstallations.co.uk">www.northerninstallations.co.uk</a>
ACM	France	<a href="mailto:acm3@wanadoo.fr">acm3@wanadoo.fr</a>
Ci.Bi. Gomma 2 SRL	Italy	<a href="http://www.cibigomma2.it">www.cibigomma2.it</a>
EscalAction	Italy	<a href="http://www.escalaction.com">www.escalaction.com</a>
Hitachi Cable	Japan	<a href="http://www.hitachi-cable.co.jp">www.hitachi-cable.co.jp</a>
Tohoku Rubber	Japan	<a href="http://www.tohoku-rubber.co.jp">www.tohoku-rubber.co.jp</a>
ESC Company	Japan	<a href="http://www.esc-kk.com">www.esc-kk.com</a>
Volta Power System	Korea	<a href="mailto:schkwon@volta.co.kr">schkwon@volta.co.kr</a>
Elevator Consultor SACYME	Mexico	<a href="mailto:elevatorconsultor.sacyme@gmail.com">elevatorconsultor.sacyme@gmail.com</a>
AdOnsite	Netherlands	<a href="http://www.adonsite.nl">www.adonsite.nl</a>
Astronic Services & Trading Ptd Ltd.	Singapore	<a href="mailto:jeffrey@astronic.com.sg">jeffrey@astronic.com.sg</a>
BrandRail Holdings	South Africa	<a href="http://www.d4rce.com">www.d4rce.com</a>
Brandengineers	South Africa	<a href="http://www.brandengineers.co.za">www.brandengineers.co.za</a>
Primogum A.B.	Sweden	<a href="http://www.primogum.se">www.primogum.se</a>
Go Imagineering	UK	<a href="http://www.goimagineering.co.uk">www.goimagineering.co.uk</a>
Elevator Engineering Enterprises	UAE	<a href="http://www.eeeco.co.uk">www.eeeco.co.uk</a>
ADRailUSA LLC	USA	<a href="http://www.adrailusa.com">www.adrailusa.com</a>

## **Corporate Head Office**

### **MAILING ADDRESS**

1287 Boundary Road  
Oshawa, ON L1J 6Z7  
Canada

### **PHONE**

+1 905 432 3200

### **HOURS OF OPERATION**

8:30 - 5:00 (EST)

[info@ehc-global.com](mailto:info@ehc-global.com) | GENERAL INQUIRIES

[hr@ehc-global.com](mailto:hr@ehc-global.com) | HUMAN RESOURCES

## **Privacy Policy**

Thank you for visiting the EHC website and reviewing our privacy policy. Your privacy is important to us and we want to let you know that our privacy policy is simple: we do not collect personal information about you when you visit our website unless you choose to provide that information to us. Submitting personal information is voluntary.

EHC will not use, or share with a third party, any information collected for direct marketing purposes. We may remove all the personally identifiable information and use the rest for historical, statistical or scientific purposes.

Here is how we handle information about your visit to our website:

### Information Collected and Stored Automatically

The EHC web server collects and saves only the default information customarily logged by World Wide Web server software. Specifically, for each http request received, the date and time, the originating IP address, the object requested and the completion status of the request is collected and saved.

We analyze these logs monthly to determine the traffic through the server during that month in hits, the number of pages served and the level of demand for pages of interest during each month. We may also analyze accesses to particular pages to determine statistics that may be of value to us in future reorganization of our web pages.

E-mail submitted to EHC, we use the information provided to respond to your message and to help us get you the information you have requested. We do not collect personal information for any purpose other than to respond to you. Moreover, we do not store any personal information independent of the

e-mail message, create individual profiles with the information you provide or give it to any private organizations.

#### How the Information is Used:

We use the information that we collect to measure the number of visitors to the different areas of our sites and to help us make our sites more useful to visitors. This includes analyzing these logs periodically to determine the traffic through our servers, the number of pages served, and the level of demand for pages and topics of interest.

#### Personal Information via Forms:

Some of our sites provide forms allowing visitors to submit search engine queries, questionnaires, feedback or other information. Some of these forms may request personally identifiable information (e.g., name, address, e-mail address) for specific purposes, such as when the submitter is requesting a personal response, registering for a conference or subscribing to a mailing list. All information submitted by visitors is voluntary.

We may store non-personally identifiable information we collect (such as search engine queries and anonymous survey responses) indefinitely to help us better understand and meet the needs of our visitors. We may share non-personally identifiable information with others, including the public, in aggregated form (for instance, in a list of our most popular search engine queries), in partial or edited form (such as in a report summarizing responses to a questionnaire) or verbatim (for example, in a complete listing of survey responses).

If you have any questions, comments or suggestions on how we can make this site more useful or if you are concerned about our use of your Personal Information, please contact EHC's Marketing Department.

[info@ehc-global.com](mailto:info@ehc-global.com)

### **Environmental Policy**

EHC Global is a leader in the design, manufacture, installation and service of products and equipment for the Lift Industry and also designs and manufactures engineered polymer products for a variety of industries. In direct service of "making the world a better place" and through the "Process Of On Going Improvements" EHC Global is committed to developing and executing operational and field installation goals to meet all applicable legal and customer requirements while striving to prevent pollution through waste and energy reduction.

[info@ehc-global.com](mailto:info@ehc-global.com)